



## Employment Opportunity - Ontario Division

<b>Job Title:</b>	Front Line Worker – Gladstone House	<b>Competition #:</b>	57/21
<b>Department:</b>	Gladstone House	<b>Status/Position Type:</b>	Casual position available
<b>Compensation:</b>	\$ 18.61	<b>Unionized:</b>	No
<b>Ministry Unit:</b>	Ottawa Booth Centre	<b>Date posted:</b>	November 16, 2021
<b>Address:</b>	1167 Gladstone Ave.	<b>Posting Expires:</b>	November 27, 2021

### APPLICATIONS ACCEPTED BY:

Email at: [jobs@saobc.org](mailto:jobs@saobc.org)

Fax at 613 241-2818

**Attention:** Employee Relations Department

**Please no phone calls.**

### MISSION, VISION AND VALUES:

The Salvation Army is an international Christian church. Its message is based on the Bible; its ministry is motivated by love for God and the needs of humanity.

#### Mission Statement

The Salvation Army exists to share the love of Jesus Christ, meet human needs and be a transforming influence in the communities of our world.

#### Vision Statement

We are an innovative partner, mobilized to share hope wherever there is hardship, building communities that are just and know the love of Jesus.

#### Core Values:

**Hope:** We give hope through the power of the gospel of Jesus Christ.

**Service:** We reach out to support others without discrimination.

**Dignity:** We respect and value each other, recognizing everyone's worth.

**Stewardship:** We responsibly manage the resources entrusted to us.

### TERMS AND CONDITIONS:

#### POSITION PURPOSE SUMMARY

Gladstone House is a 15 bed, second stage off-site program working closely with the Ottawa Booth Centre Addiction Services. The front line worker provides support services and guidance within the context of the overall operations of Gladstone House including maintaining the security of the facility and its residents. This is a non-sleeping overnight position.

#### Accountabilities:

- Maintains records as required (e.g. incident reports, log notes, and case notes)
- When necessary gathers information to further assess client needs
- When required, assists clients in creating goal plans; monitors progress and assists clients in working towards set goals
- Follows established procedures in referring clients to appropriate Salvation Army and Community resources; advocates on behalf of clients to other Salvation Army and community resources
- Ensures appropriate information is communicated to residents
- Ensures residency guidelines are enforced impartially
- Monitors to ensure clients are participating in all house requirements, follows up with the client and provides feedback to House Supervisor when necessary
- Implements consequences for inappropriate behavior of clients in accordance with established policies, procedures and guidelines
- Refers clients to House Supervisor for interviews regarding serious behavioral issues and consequences
- Attends staff meetings and case conferences prepared to offer information regarding clients and services issues
- Completes rounds, security checks and duties as indicated by Shift Statement of Duties
- Refers maintenance requests to Manager of Addictions Services

#### Working Conditions

- May deal with angry and abusive clients
- May encounter verbal abuse
- May be required to deal with client overdose and other medical situations
- Works alone

#### EDUCATION AND EXPERIENCE QUALIFICATIONS

##### Education, Qualifications and Certifications:

- Relevant post-secondary education or equivalent work experience

##### Experience and Skilled Knowledge Requirements:

- Experience working with a marginalized population and issues they face such as addiction and mental health





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### Skills and Capabilities:

- Ability to self-motivate and work with minimal supervision
- Effective oral and written communication skills
- Effective interpersonal skills
- Basic computer skills
- Training in non-violent crisis intervention, ASIST, First Aid and CPR is an asset
- Experience administering Narcan and/or Narcan training a strong asset
- Bilingualism (English and French) is an asset

**HOURS:** shifts will vary from days to overnights

In support of our commitment to a healthy and safe workplace and community, The Salvation Army (TSA) has a vaccination requirement for all employees in Canada. The successful candidate will be made an offer of employment on the condition of being fully vaccinated against COVID-19 and will be required to provide proof of full vaccination, prior to their employment start date. The requirement to be fully vaccinated is subject to provincial/territorial human rights legislation. If the candidate is unable to vaccinate for a reason protected by the Human Rights Code, a request for accommodation can be submitted and written proof satisfactory to TSA will be required.

**The Salvation Army offers accommodation for applicants with disabilities in its recruitment process. If you are contacted to participate in an interview or screening process, please advise us if you require accommodation.**

We thank all applicants, however, only those candidates to be interviewed will be contacted.

*You must advise your managing supervisor of your intentions prior to submitting your application.*

